

Privacy policy

Cadetpilot.aero s.r.o. aims at communicating with you respectfully, effectively and efficiently. We are committed to protecting your privacy and promise to respect your personal information and do all we can to keep it safe. We aim to be clear about how we process your personal details and only process them in ways we believe you would reasonably expect.

This policy explains how our organization uses the personal data we collect from you when you use our website and purchase our services:

How do we collect your data?

You directly provide Cadetpilot.aero s.r.o. with most of the data we collect.

We collect data and process data when you:

- Use or view our website via your browser's cookies.
- Voluntarily submit an online form to request for course information or to confirm your participation in admissions procedure.

What data do we collect?

Cadetpilot.aero s.r.o. online contact forms collect the following personal information:

- Name
- Email address
- Country
- Phone number

Upon start of our admissions procedure, Cadetpilot.aero s.r.o. collects the following additional information:

- Curriculum vitae
- Valid personal identification document, e.g. passport
- Permanent address in full
- Any specific information that you submit to us for invoicing purpose
- Other personal details that we may consider important

How we will use your data?

As a legitimate aim of Cadetpilot.aero s.r.o., we shall communicate with you in ways that are most convenient using phone, text messaging, email or newsletter.

As a candidate, Cadetpilot.aero s.r.o. collects your data so that we can:

- Process your enquiries for information on our services.
- Give you access to our online events.
- Email you with special offers on products and services we think you might like.

Upon your enrolment, Cadetpilot.aero s.r.o. collects your data so that we can:

- Process your enrolment and provide you with the support and resources that form the basis of our services.
- Keep a record of your training in accordance with EASA Part-FCL requirements.
- Keep track of your payments.
- Keep track of your comments and requests to understand how we can improve our services based on your interests and interactions with us.
- Keep track of any complaint for effective conflict resolution and continuous improvement.

When Cadetpilot.aero s.r.o. will process your registration for the admissions procedure, Cadetpilot.aero s.r.o. share your data with suppliers and subcontractors to the extent we reasonably consider that it is in your best interests for us to do so, or it is necessary for our legitimate business interests.

How do we store your data?

Our intention is to protect your personal data and maintain its quality. Cadetpilot.aero s.r.o. takes appropriate measures and processes, such as encryption when transmitting certain sensitive information. This helps us protect your information and maintain its quality.

Marketing

Cadetpilot.aero s.r.o may send you information about services of ours that we think you might like.

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop Cadetpilot.aero s.r.o from contacting you for marketing purposes or giving your data to other staff members of the Cadetpilot.aero s.r.o

If you no longer wish to be contacted for marketing purposes, you can click “Unsubscribe” at the bottom of any of our email newsletters.

What are your data protections rights?

Cadetpilot.aero s.r.o would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

- **The right to access** — You have the right to request Cadetpilot.aero s.r.o for copies of your personal data. We may charge you a small fee for this service.
- **The right to rectification** — You have the right to request that Cadetpilot.aero s.r.o corrects any information you believe is inaccurate. You also have the right to request Cadetpilot.aero s.r.o to complete information you believe is incomplete.
- **The right to erasure** — You have the right to request that Cadetpilot.aero s.r.o. erases your personal data, under certain conditions.

- **The right to restrict processing** — You have the right to request that Our Company restrict the processing of your personal data, under certain conditions.
- **The right to object to processing** — You have the right to object to Cadetpilot.aero s.r.o.'s processing of your personal data, under certain conditions.
- **The right to data portability** — You have the right to request that Cadetpilot.aero s.r.o transfers the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us.

Cookies used in this website

All information related to the cookies used in this website, as well as the options for their acceptance, modification or removal are available for your information in our [Cookies Policy](#).

Changes to our privacy policy – Last updated on March 31st, 2021

Cadetpilot.aero s.r.o keeps its privacy policy under regular review and places any updates on this web page. We may change this policy from time to time. If we make any significant changes in the way we treat your personal information, we will make this clear on the Cadetpilot.aero s.r.o website, through our official publications and/or by contacting you directly.

How to contact us

Should you have any questions about Cadetpilot.aero s.r.o.'s policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

- Email us at: gdpr@cadetpilot.aero